A few months ago, when San Mateo's City Council refused to place the San Mateo citizens' Height, Density & Affordable Housing initiative (signed by over 7000 San Mateo residents) on the 2018 ballot, the City Council's reason was to wait until the City of San Mateo's General Plan update was completed. The City Council responded that the General Plan update process would include resident input that would be open and welcoming, and would allow for **full discussion** of the important issues that affect the quality of life for all the people who live in San Mateo.

I attended the 2nd meeting of the General Plan Process. I was so upset by the process, such as the lack of expertise by the staff assigned to tables and the hodge-podge of tools that allowed one to voice one's opinion(s), that I left early, shaking my head as I exited in disbelief of the unprofessionalism.

Deborah Kohn